



## CHC32015 **Certificate III** **in Community Services**

New Futures Training provides nationally accredited vocational training and employment support for people from migrant, refugee and asylum seeker background.

As a not-for-profit, community organisation we are committed to creating opportunities for diverse communities. Our courses are industry focused, language supported and affordable. Our trainers come from diverse backgrounds with extensive industry experience.

### **Course overview**

Community services work is a rewarding career path that will see you helping individuals, families and groups in a variety of ways. This course provides a strong and broad foundation for working directly with clients in the community services sector.

### **Outcomes**

This qualification can lead you to job roles such as:

- Housing Support Worker
- Outreach Worker
- Child Protection Worker
- Youth and Family Service Worker
- Refugee and Migrant Worker

### **Delivery mode**

- Blended

### **Duration**

- Approximately 50 weeks (including holidays)

### **Placement**

This course has no placement requirement.

### **Why study with us?**

New Futures Training is committed to delivering flexible training programs that cater to the cultural, employment, language and personal needs of our students.

## We want to see you succeed!

Here are some of the many services available to you:



### Child care

Leave your child in our care while you study. All our students have access to New Futures Early Learning Centres on campus at discounted rates.



### Payment Plans

All our courses are government funded for eligible persons. We also offer 'Payment Plans' to assist you with the fees.



### Professional Development

Our students enjoy access to short courses, professional workshops and training at subsidised rates.

## Entry requirements

You will need a minimal level of skills in listening, speaking, reading and writing.

The minimum age requirement for this course is 17 years unless an exemption has been provided.

You will need to apply for and receive a Working with Children Check.

## Considerations

Attendance at evening meetings and occasional weekend activities should be expected. Community work also requires extensive travel within local and regional communities and considerable personal contact with members from all walks of life.

## Fees

Government funding is available for eligible persons. Please refer to our fees handout, website or contact us on 9383 2533 for more information.

## Units

### 5 Core units

CHCCCS016	Respond to client needs
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWS002	Follow safe work practices for direct client care
HLTWS006	Manage personal stressors in the work environment

### 7 Elective units

CHCLEG001	Work legally and ethically
CHCADV001	Facilitate the interests and rights of clients
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCCOM001	Provide first point of contact
CHCCDE019	Work within a community development framework
CHCCOM002	Use communication to build relationships
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety

### Braybrook

Unit 9, 6 South Road  
Braybrook Vic 3019  
03 8398 5000

### Coburg

11 Munro Street  
Coburg Vic 3058  
03 9383 2533

### Craigieburn

Level 1, Office 2C,  
Building D 420 - 440  
Craigieburn Rd,  
Craigieburn  
03 8554 11810

### Epping

1E, 560 High Street  
Epping Vic 3076  
03 8401 6700

### Werribee

9 Bridge Street  
Werribee Vic 3030  
03 8754 0500

[info@vicsegnewfutures.org.au](mailto:info@vicsegnewfutures.org.au)

[vicsegnewfutures.org.au](http://vicsegnewfutures.org.au)

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VICSEG New Futures trading as New Futures Training TOID: 21203. This training is delivered with Victorian and Commonwealth Government funding. Eligibility criteria apply. We encourage individuals with disabilities to access our training.