



## CHC33021 **Certificate III in Individual Support (Ageing, Disability)**

New Futures Training provides nationally-accredited vocational training and employment support for people from migrant, refugee and asylum seeker backgrounds.

As a **not-for-profit**, community organisation we are committed to creating opportunities for diverse communities. Our courses are industry focused, language supported and affordable. Our trainers come from diverse backgrounds with extensive industry experience.

### **Course overview**

This entry level qualification will help you develop the skills and knowledge required to provide personal, physical and emotional support to those aged 65 years and over. This qualification reflects the role of workers in community and residential settings who follow an individualised plan for people who may require support due to ageing, disability or some other reason.

With a rise in our ageing population, jobs in the aged and health care sectors are expected to grow strongly over the next five years. Through our extensive industry connections, we work closely with employers to identify job opportunities and prepare our students for them. A language support class is also available at our Werribee campus.

### **Outcomes**

This qualification can lead you to job roles such as:

- Home Care Assistant
- Personal Care Assistant
- Disability Support Worker
- Personal Care Assistant
- Care Assistant
- In-home Respite Worker
- Care Service Employees
- Care Worker
- Community Care Worker
- Personal Care Giver
- Accommodation Support Worker
- Field Officer
- Community House Worker
- Community Support Worker
- Residential Care Worker
- Nursing Assistant

### **Delivery mode**

- Classroom based
- Flexible
- Blended

### **Duration**

- Classroom based - approximately from 30-56 weeks (including holidays)
- Flexible - approximately from 28 -38 weeks (including holidays)
- Blended - approximately from 28 -56 weeks (including holidays)

### **Placement**

You will need to complete a **minimum 120 hours** of placement. Practical placement is organised by New Futures Training.

### **Why study with us?**

New Futures Training is committed to delivering flexible training programs that cater to the cultural, employment, language and personal needs of our students.

## We want to see you succeed!

Here are some of the many services available to you:



### Flexible delivery mode

Allows you to customise your class time table as per your availability and preferences.



### Payment Plans

All our courses are government funded for eligible persons. We also offer 'Payment Plans' to assist you with the fees.



### Child care

Leave your child in our care while you study. All our students have access to New Futures Early Learning Centres on campus at discounted rates.



### Skills Lab

Prior to placement you will receive simulated training in our state-of-the-art health facilities.



### Placement

Our friendly Placement Team will help organise your placement at a location convenient to you.



### Employment Opportunities Program

We work closely with employers to identify job opportunities and prepare job seekers for those roles.

## Entry requirements

You will need a minimum level of skill in listening, speaking, reading and writing.

Proof of COVID-19 vaccination is required.

The minimum age requirement is 17 years unless an exemption has been provided. You will need to apply for and receive a Police Check.

## Considerations

May be required to work evenings, weekends and rostered shifts.

Required to be physically fit to carry out tasks. Understanding of cultural issues in attending to the needs of individuals.

## Fees

Government funding is available for eligible persons.

Please refer to our fees handout and website, or contact us for more information.

## Units

### 9 Core units

|           |  |
|-----------|--|
| CHCCCS031 | Provide individualised support   |
| CHCCCS038 | Facilitate the empowerment of people receiving support                   |
| CHCCCS040 | Support independence and well being                                      |
| CHCCCS041 | Recognise healthy body systems   |
| CHCCOM005 | Communicate and work in health or community services                     |
| CHCDIV001 | Work with diverse people   |
| CHCLEG001 | Work legally and ethically   |
| HLTINF006 | Apply basic principles and practices of infection prevention and control |
| HLTWS002  | Follow safe work practices for direct client care                        |

### 6 Elective units

|           |   |
|-----------|---|
| CHCAGE011 | Provide support to people living with dementia                            |
| CHCAGE013 | Work effectively in aged care   |
| CHCPAL003 | Deliver care services using a palliative approach                         |
| CHCDIS011 | Contribute to ongoing skills development using a strengths-based approach |
| CHCDIS012 | Support community participation and social inclusion                      |
| CHCDIS020 | Work effectively in disability support                                    |

### 1 Additional units

|           |                   |
|-----------|-------------------|
| HLTAID011 | Provide First Aid |
|-----------|-------------------|

### Braybrook

Unit 9, 6 South Road  
Braybrook Vic 3019  
03 8398 5000

[info@vicsegenewfutures.org.au](mailto:info@vicsegenewfutures.org.au)

### Coburg

11 Munro Street  
Coburg Vic 3058  
03 9383 2533

### Craigieburn

Level 1, Office 2C,  
Building D, 420-440  
Craigieburn Rd,  
Craigieburn  
03 8554 1181

[vicsegenewfutures.org.au](http://vicsegenewfutures.org.au)

### Epping

1E, 560 High Street  
Epping VIC 3076  
03 8401 6700

[facebook.com/VICSEG.New.Futures](https://facebook.com/VICSEG.New.Futures)

### Werribee

9 Bridge Street  
Werribee Vic 3030  
03 8754 0500



VICSEG New Futures trading as New Futures Training TOID: 21203. This training is delivered with Victorian and Commonwealth Government funding. Eligibility criteria apply. We encourage individuals with disabilities to access our training.